



THE PROPERTY

Voted one of Conde Nast traveler's Top 100 Hotels in the world, El Dorado Casitas Royale, a Spa Resort, by Karisma is a recent winner of the prestigious AAA Four Diamond Award and rank by trip advisor in the top 10 best hotels in Riviera Maya. Mexico's premier adults-only, where couples, wedding parties and honeymooners savor a Gourmet Inclusive experience, a vacation that fosters togetherness.

Luxuriously romantic, stretching along a secluded beach, the resort provides indulgences from gourmet cuisine, to swim-up suites, to a lavish spa and concierge service. Located in the heart of the Riviera Maya, facing the beautiful Mexican Caribbean. 25 minutes south of Cancun International Airport, 15 minutes north of Playa del Carmen, just 10 minutes away from "Mayakoba championship" golf course, 25 minutes away from the "Playacar Golf Club" and numerous wonderful sinkhole, 5 minutes south from Puerto Morelos and 35 minutes south of downtown Cancun.

ACCOMMODATIONS

El Dorado Casitas Royale, A Spa Resort features 205 luxuriously decorated Suites in 8 categories.

All with king size bed, maximum capacity for 2 guests, marble bathroom, separate toilet, a relaxing hot tub.

Casita Suites special treats include: DVD / CD library, exclusive concierge service 8.00am-5.00 pm, turn down service, hair dryer, cable TV, amenity kit, iron & ironing board, weight scale, soaps & pillow menu and aromatherapy in your room, Beach butler service available between 9.00 am – 5.00 pm.

CASITA SUITE

Our exclusive Casitas Suites are Ocean Front, romantically designed with the exclusive Aguas del Amor (outdoor shower) and with a tropical atmosphere with a palapa roof. Included is a contemporary marble bathroom with double sinks separate toilet, glass enclosed showers and an indoor relaxing hot tub. king size bed, personal night stand, premium minibar, and a secluded balcony with an exterior double bed, table and two chairs. The casitas suites are grouped in two stories with an exclusive Casita only pool and a swim up pool bar.

Max Occupancy: 2 adults

Size: 708 square feet/ 66 square meters

BEACHFRONT CASITA SUITE

The individual Casita Suites are unique, standalone one room buildings, close to the ocean. Included is a contemporary marble bathroom with double sinks separate toilet, glass enclosed showers, our exclusive "Aguas del Amor" roofless outdoor shower and an indoor relaxing hot tub.

Max Occupancy: 2 adults

Size: 708 square feet/ 66 square meters

SWIM UP CASITA SUITE

Dive into our lazy river directly in front of your balcony. Enjoy all of the features of the Casita Suite on the ground level. Included is a marble bathroom with double sinks separate toilet, glass enclosed showers, our exclusive "Aguas del Amor" roofless outdoor shower and an indoor relaxing hot tub.

Max Occupancy: 2 adults

Size: 667 square feet/ 62 square meters

PRIVATE POOL CASITA SUITE

These luxury Casita Suites enjoy ultimate privacy and romance being located close to our largest artificial coral reef in the world. Located on the second level with your own private infinity pool. Included is a marble bathroom with double sinks separate toilet, glass enclosed showers, our exclusive "Aguas del Amor" roofless outdoor shower and an indoor relaxing hot tub.

Max Occupancy: 2 adults

Size: 836 square feet /78 square meters

HONEYMOON PRIVATE POOL SWIM UP CASITA SUITE

These luxury casita suites enjoy ultimate privacy located on the ground level with your own private plunge pool leading into our lazy river. Included is a contemporary marble bathroom with double sinks separate toilet, glass enclosed showers, our exclusive "Aguas del Amor" roofless outdoor shower and an indoor relaxing hot tub.

Max Occupancy: 2 adults

Size: 836 square feet /78 square meters

PRESIDENTIAL STUDIO INFINITY POOL CASITA SUITE

These luxury Casita Suites enjoy ultimate privacy, views of our white sand beaches and the largest artificial coral reef in the world. Located on the second level with your own private infinity pool. Included is a marble bathroom with double sinks separate toilet, glass enclosed showers, our exclusive "Aguas del Amor" roofless outdoor shower and an indoor relaxing hot tub. Enjoy varying premium spirits, upgraded minibar. Included are premium welcome amenities and concierge offering a wide array of services including personal dinner reservations, a selection of sports activities and shuttle service.

Max Occupancy: 2 adults

Size: 836 square feet /78 square meters

PRESIDENTIAL STUDIO SWIM UP CASITA SUITE

These luxury Casita Suites enjoy ultimate privacy, views of our white sand beaches and the largest artificial coral reef in the world. Located on the ground level with your own private swim up pool. Included is a marble bathroom with double sinks separate toilet, glass enclosed showers, our exclusive "Aguas del Amor" roofless outdoor shower and an indoor relaxing hot tub. Enjoy varying premium spirits, upgraded minibar. Included are premium welcome amenities and concierge offering a wide array of services including personal dinner reservations, a selection of sports activities and shuttle service.

Max Occupancy: 2 adults

Size: 836 square feet /78 square meters

CONNOISSEUR ONE BEDROOM SUITE

Revel in the privilege of privacy of a 1,428 square feet suite designed to envelop you in luxury. Indoors, elegance abounds with amenities that include a selection of premium liquors, an espresso machine, plasma televisions, and a relaxing hot tub. Outdoor living is made even more spectacular with ocean views enjoyed from your oversized terrace, a private swimming pool and beach palapa, an outdoor bed and hammock. Your personal Butler is ready to arrange for private dinners prepared by a personal chef, or to provide private shuttle service within the resort.

Max Occupancy: 2 adults

Size: 1,428 square feet / 133 square meters

GOURMET INCLUSIVE® RESTAURANTS

The exquisite restaurants and bars of El Dorado Royale epitomize the excellent quality and customized service that forms our Gourmet Inclusive vacation experience.

COCOTAL – International Cuisine

Guests can choose from a welcoming lavish food display for breakfast featuring cooking stations, mouthwatering dishes and irresistible home-baked bread. For dinner guests' appetites are met with enjoyable tastes from all over the world served a la carte. Cocotal offers something for everyone in an elegant air-conditioned atmosphere.

Continental breakfast: 6:30am – 7:00am

International breakfast: 7:00am – 11:00am

A la Carte Gourmet Dinner: 5:30pm–10:00pm

D'ITALIA VILLAS – Contemporary Italian Cuisine

Finest Italian cuisine and memorable dining experience by offering three essential must-haves; superior food-quality, an elegantly charming ambiance, and staff-members that make you feel at home.

A la Carte Dinner: 5:30pm – 10.00pm.

LA ISLA

Open air palapa serving a la carte International Cuisine with a special focus on Mediterranean cuisine at dinner.

Breakfast 7.00am-11.30am

Lunch 12.30pm-3.30pm.

Dinner 6.00pm–10.00pm

JOJO'S - Caribbean Seaside Grill

At Jojo's the guest will be able to enjoy the fresh Seafood Gourmet dishes with a spectacular view of the Caribbean in a casual ambiance from: **11.00am - 6.00pm for lunch.**

The perfect place at night to delight yourself with the ocean breeze while savoring **dinner 6.00pm-10.00pm.**

FUENTES - Culinary Theatre

Come and enjoy one of the world's most avant-garde concepts in culinary entertainment. Open kitchen with full cooking show of iron chef level. A one-of-a-kind Culinary Theater with gourmet acts hosted and performed by our Chef and Sommelier designed to satisfy both, your appetite and your curiosity.

Our Creative Chef will take you on a journey filled with exquisite aromas, colors, textures, contrasts and flavors, and the finest selection of ingredients from our greenhouse. Our Sommelier guides you through the magic behind the subtle art of pairing to make this epicurean journey an absolute memorable Gourmet Inclusive® Experience.

Only one daily sitting* starting with a welcome cocktail at 7:00pm, followed by the dinner & show at 7:30pm.

***Reservations required. Closed on Tuesdays.**

RINCON MEXICANO - Mexican Cuisine

Welcome to the real Mexico, the perfect place to experience during dinner, delight your senses with our exclusive "Mexican Cuisine" in a pleasant and casual atmosphere where you enjoy our relaxed ambiance with stunning garden views.

Dinner 6:00pm–10:00pm

SPOT – International Food Display

Start your day in paradise, merging into the jungle, in a stress-free scene; have a mouthwatering gourmet breakfast & lunch.

Breakfast 7:00am-11:00am

Lunch 12:00-15:00

KAMPAI- Pacific Rim

Kampai not only has its own sushi menu, but also is creatively decorated with Buddha statues and other eye-catching oriental designs.

Lunch: 12:30pm – 5:00pm

Dinner: 6:00pm – 10:00pm

D'ITALIA CASITAS - Contemporary Italian Cuisine

Authentic Italian Cuisine in a Luxury Beachfront setting that offers traditional dishes, along with creations from our International Chefs.

Dinner 6.00pm – 10.00pm

***Reservations required.**

SANTA FE GRILL - American cuisine with a Mexican Spirit

In the midst of décor reminiscent of the old New Mexico missions, Santa Fe Grill is an innovative proposal catering unique flavors on coal oven-cooked dishes and presentations ideal for sharing. It is, no doubt, a memorable experience of our guest, recommended to enjoy at sunset, due to its spectacular view of the sun setting over the surrounding mangrove.



Breakfast 7:00am – 11:00am
Dinner 6:00pm – 10:00pm

All Restaurants operate on select schedules
A maximum of 6 people per table is allowed; for groups with more than 6 people, restrictions may apply.

To enhance our unique dining experience, please comply with the following casual elegant dress code in all gourmet restaurants. **Ladies:** Capri pants, Dresses, Skirts, Long Pants, Shoes, Dress Sandals. **Gentlemen:** Formal Bermuda shorts, Long Pants, Collared shirts, Casual shoes or dress sandals.

GOURMET CORNERS

LA CABAÑA PIZZERIA

Wood burning oven pizzas served to order, and a selection of Angus burgers, gourmet bites among other succulent Mexican "botana" preparations.

Open from 11:00am – 5:00pm

HEALTH BAR:

Serving fresh fruit, juices, whole wheat sandwiches and smoothies.

Open from 8:00am – 4:00pm.

THIRTY-TWO GOURMET CORNER (32)

Serving delicious salads and sandwiches

Open from 12:00pm – 4:00pm

KICK - Flip flop less midday grill

Ocean front, in a laid-back atmosphere you can enjoy delicious preparations from the grill as well as typical Mexican specialties together with an ice-cold beer or other beverage of your liking.

Open from 12:00pm – 03:00pm

24 HOURS ROOM SERVICE available for all room categories. Restrictions apply during rainy days.

GOURMET INCLUSIVE BARS

El Dorado Casitas Royale offers its guest with a multitude of bars, each with its own unique ambiance

1. SWIM UP BAR PERICOS 9:00am – 5:00pm Swim up located at the Casita Suites Section 25

2. SWIM UP BAR PAPAGAYOS 9:00am – 5:00pm Swim up bar located at the Casita Suites section 26

3. SWIM UP BAR PELICANOS 9.00am – 5:00pm Swim up bar located at the Casita Suites Section 27

4. SWIM UP COLIBRI 9:00am – 5:00pm Swim up bar located at the Casita Suites Section 28

5. SWIM UP QUETZAL 9:00am – 5:00pm Swim up bar located at the Casitas Suites Section 29

6. SWIM UP FAISANES 9:00am – 5:00pm Swim up bar located at the Casitas Suites Section 30

7. SWIM UP ALBATROS 9.00am – 5.00pm Swim up bar located at the Casitas Suites Section 31

8. SWIM UP FLAMINGO 9.00am – 5.00pm Swim up bar located at the Casitas Suites Section 32

9. GAVIOTAS SEASHORE BAR 9:00am – 11:00pm Located in front of Kampai restaurant

10. SWIM UP BAR TUCANES 9:00am - 5:00pm

11. BELLINIS BAR 5:00 -10:00pm Enjoy from our variety of Bellini's in a contemporary lounge ambiance.

12. MARTINIS LOBBY BAR 11:00am- 2:00am

Sip Martinis at the sophisticated-chic Martini Bar which offers a variety of premium vodkas from around the world. Serving premium brands beverage selection.

13. BAR GUACAMAYAS - 5.00pm - 2.00am Relax on one of the swinging chairs while savoring a cold drink. Choose between a great variety of beverages (cold Mexican beers, cheladas, exotic cocktails or aged tequila) with live music.

14. SWIM UP BAR LA ISLA 9.00am – 5.00pm Swim up bar located at La Isla Swimming Pool.

15. SWIM UP BAR FUENTES 9.00am – 5.00pm Swim up bar located at Las Fuentes Swimming Pool

16. JOJO'S BEACH BAR 9.00am – 2.00am Located on the beach with spectacular views of the ocean

17. SPOT

Located in a corner, surrounded by our tropical bushes. Get caught enjoying the sun, the breeze and feast on our lavish food display and premium beverage service. 7:00am-11:00am

18. KICK - Flip flop less midday grill

Located on the beach with spectacular views of the ocean

09:00am – 05:00pm

GOURMET INCLUSIVE PACKAGE FEATURES

- ❖ Accommodations as selected.
- ❖ Welcome glass of Sparkling wine and refreshing towel.
- ❖ Wireless Internet available.
- ❖ All Gourmet meals and specialty bites
- ❖ Alcoholic and non-alcoholic beverages from a selection of domestic and international premium brands.
- ❖ Minibar with beer, water, soft drinks stocked once a day.
- ❖ Valet parking service
- ❖ Daily and nightly activity program with live music & shows.
- ❖ Bicycles provided to ride around the premises.
- ❖ Non-motorized water sports: kayak and snorkeling gear.
- ❖ Scuba clinics in the pool.
- ❖ Hospitality Desk
- ❖ 14 swimming pools, one of which is a natural salt-water pool.
- ❖ 2 hard surface lighted tennis courts. Rackets and balls provided free of charge. *Restrictions apply to be used at night.*
- ❖ Personal Concierge Service from 8 am to 5 pm
- ❖ Fitness center, Sauna and Steam Room
- ❖ 24-hour room service. *Restrictions apply on rainy days*
- ❖ Taxes and gratuities
- ❖ Unlimited free International Calls. Includes cell phones and land lines outside of Mexico.

OTHER FACILITIES AND SERVICES (NOT INCLUDED IN THE PACKAGE)

- ❖ Scuba diving trips, certificates, rental equipment and deep-sea fishing.
- ❖ Gift Shop & Photo Shop
- ❖ Car rental.
- ❖ Wave runners & parasailing
- ❖ Candle light dinner from 6:00 pm to 10:00 pm
- ❖ International wine selection.
- ❖ Laundry service.
- ❖ Money Exchange.
- ❖ Medical services available 24 hours.
- ❖ Special wedding, honeymoon and anniversary packages.
- ❖ Tennis Lessons, Group Clinics, Private Lessons & More

- ❖ Optional In Room Amenities & Packages (online store)
- ❖ ATM –USD only.
- ❖ Coffee Shop "We proudly serve Starbucks®"

NÁAY SPA ROYALE (8:00 – 21:00 hrs)

The Spa at El Dorado Royale, located in the center of the property, offers an assortment of treatments for the body and soul. Spa Royale was created with the same concept as the rest of the resort which is "rest, relaxation and romance". Use of the Spa facilities includes the fitness room, sauna and steam room. The Spa also offers facials, special body treatments and Beauty salon. Gym: 7:00 – 21:00 hrs

NAAY SPA CASITAS (8:00 – 21:00 hrs)

The 20,000-sq-ft., Mexican-themed spa welcomes both El Dorado Royale guests and El Dorado Casitas Royale guests to experience an impressive menu of traditional and alternative spa therapies. Designed to soothe the senses, the luxurious spa facility includes a water journey pool, sauna, steam room, showers, spa treatment rooms, fitness center, boutique spa shop, bridal suites, event space and full-service salon. The new Casitas Spa incorporates elements of the Gourmet Inclusive philosophy with its unique services and alternative therapies inspired by native Mexico introducing Temazcal rituals.

The Delicious Chocolate therapy invites guests to experience chocolate with no remorse. This sensual treatment is rich in minerals and smooth, nourishing cocoa butter.

In addition to these spa treatments, Casitas Spa offers more traditional favorites such as scrubs, body wraps, special treatments, facials, manicures, pedicures and full-service beauty salon services.

Gym: 7:00 – 21:00 hrs

BONANZA RANCH

Horseback Riding Stables within the premises, and Proud Recipients of "Trip Advisor's Certificate of Excellence 2013 & 2014" offers exciting and unique way to get in touch of the true nature of the Mayan Riviera with its two hour guided tour along jungle trails including the experience to encounter one of the marvels of the Yucatan Peninsula: The Mayan Cenotes, commonly known as sinkholes where you can jump for a refreshing dip. Healthy, well trained horses appropriate for people with little or no experience at horseback riding. Semi-private tours consist of groups up to 12 riders, ensuring that everyone receives personal attention from friendly, knowledgeable guides.

WEDDINGS

We are the wedding specialist in the Riviera Maya, with on-site professional coordinator we are fully equipped to take the challenges of planning a wedding celebration and turn them into the joyous occasion that it should be. Beautiful and unique ceremony locations, including a beach front chapel. Our distinguished service was created to enhance the experience and allow the bride, groom, family and friends to have not just a day celebration, but a lifetime of memories.

Contact: weddings@karismahotels.com

GROUPS

Spaces available for your next meeting or incentive trip. The discover boundless beauty of the reef-lined beaches to the classic elegance of our grand ballroom or unique function spaces. State-of-the-art facilities and the personalized service of our expert event team guarantee your guests a memorable experience. Also, exclusive receptions, dinners and cocktails.

Contact: groups@karismahotels.com

GREENHOUSE

The resort's 75,670.21 -square-foot greenhouse facility now provides produce not only for El Dorado Royale, but also for Karisma Hotels: El Dorado Spa Resorts,



Generations Resorts and Azul Hotels throughout the region. The expansive greenhouse—the first resort greenhouse in the region—celebrated its first harvest in August 2009 produces a variety of organic vegetables and herbs, including cucumbers, bell peppers, chillis, basil, cilantro, and mint.

The fertilization process is made through a hydroponic system. The Products that are used for fumigation are from certified organic origins, these come from plants, leaves & seeds.

Tours depart from the main lobby, several days a week.

***Our Resort is not recommended for physically Challenged Guests ***

All Information contained in this document is subject to change without prior notice